



U·S AIRWAYS

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Barbara Baldwin, CEO
Dean Baldwin Painting
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May 19, 2006

Re- Letter of Reference:

This Letter of Reference is intended for anyone considering a future business arrangement with Dean Baldwin Painting. Since our recent merger (America West Airlines / US Airways, Fall 2005), a high priority mandate was given to the "new identity" of our airline and the subsequent priority repaint of the America West fleet livery.

Our hurried tasks were apparent,

1. find a vendor that provided excellent customer service and that would stand behind their product
2. find a vendor that was capable of managing multiple aircraft lines of paint simultaneously
3. find a vendor that produced excellent continuous quality
4. find a vendor that could produce aggressive cycle times

Our answer was actually quite simple, contact Dean Baldwin Painting. We started our aircraft painting in mid-January of 2006 and by mid-May 2006; we had completed our allotted number of aircraft. All aircraft have been completed on target, within budget and certainly with a high degree of quality. In a project of this magnitude there are always issues to resolve with any vendor. These few minor issues were quickly resolved to our satisfaction. Barbara Baldwin, Carl Baldwin and their entire staff, have our complete trust and appreciation. I commend them for a job well done and for helping US Airways set a record pace for placing our "new livery" before the public.

Sincerely,

Skip Maiorana,
Director of Vendor Heavy Maintenance
US Airways